

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Steven R. Ligon et al.

Art Unit: 4114

Serial No. 10/690,657

Examiner: Park, George M.

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For: System and Method for Determining Performance Level Capabilities in View of
Predetermined Model Criteria

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U.S. Patent and Trademark Office

Customer Service Window, Mail Stop Amendment

Randolph Building

401 Dulany Street

Alexandria, VA 22314

RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. §1.111

Sir:

The following is intended to be fully responsive to the Non-Final Office Action mailed January 24, 2008 ("the Office Action"). The undersigned respectfully requests reconsideration of the rejections in view of the amendments and arguments presented herein.

Amendments to the Specification being on page 2 of this paper.

Amendments to the Claims begin on page 4 of this paper.

Remarks begin on page 9 of this paper.

A Conclusion begins on page 21 of this paper.

I hereby certify that this correspondence is being electronically transmitted to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, Attn: Examiner Park, GAU 4114, on April 24, 2008.

/Dawn-Marie Bey - #44,442/

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